

**EEOC TRAINING INSTITUTE**  
**Oklahoma City Technical Assistance Program Agenda**  
**August 13, 2004**

**Agenda Highlights:** In our morning sessions, join us for a lively session on ADR, learn about what the future holds for Oklahoma employers, and hear about avoiding retaliation in the workplace. In the afternoon, select from 8 different workshop sessions, 2 especially designed for federal government attendees.

7:15 a.m.      **Registration / Continental Breakfast**

**PLENARY SESSIONS**

- 8:15 a.m.      **Welcome:**  
*Michael Fetzer*, EEOC Director, Dallas District Office  
*Joyce D. Powers*, EEOC Director, Oklahoma Area Office
- 8:30 a.m.      **How EEOC's Office of General Counsel and Litigation Program Works and an Update on Recent Supreme Court Developments**  
*Eric Drieban*, EEOC General Counsel, Washington, D.C.
- 9:30 a.m.      **Alternative Dispute Resolution/ Mediation - You Should Try It!**  
It's free, confidential and resolves disputes that are affecting everyone's bottom line. Hear from a panel of ADR experts and learn what mediation can do for you!  
*Deborah Urbanski*, Supervisory, ADR Coordinator, Houston and Dallas Office and Mediation Panel Presenters
- 10:45 a.m.      **Break**
- 11:00 a.m.      **The Future for Oklahoma - Workforce Issues That Will Matter to You**  
*Dr. Robert Dauffenbach*, Associate Dean - Business College  
University of Oklahoma
- 12:00 noon      **Lunch Speaker**
- Retaliation - The Wave in Employment Litigation**  
*Robert Canino*, EEOC Dallas Regional Attorney

**WORKSHOP SESSIONS**

- 1:30 p.m.      **PRIVATE SECTOR SESSIONS**
- 1. Priority Charge Handling Procedures: Learn How EEOC Works With You To Resolve Charges Effectively and Efficiently.**  
*Joyce D. Powers*, EEOC Oklahoma Area Director  
*Donald Stevens*, Supervisory Investigator

**2. Americans With Disabilities Act: Any Clarity Yet?**

*Jeanne Goldberg*, Senior Attorney Advisor  
EEOC Office of Legal Counsel, Washington, D.C.

**FEDERAL SECTOR SESSION**

**Administrative Hearing v. Mediation:** What's the difference for the parties? What are the advantages and disadvantages of both in time, money and other considerations.

*Dwight Lewis*, EEOC Dallas Chief Administrative Judge  
*Alma Anderson*, EEOC Dallas Enforcement Manager

2:30 p.m.

**PRIVATE SECTOR SESSIONS**

**1. Harassment - It's What You Are Not Doing That's Hurting You**

*Michael C. Fetzer*, EEOC Dallas District Director

**2. Gender Discrimination: Women In The Workplace, A New Generation Of Issues**

*Devika Dubey*, EEOC Dallas Senior Trial Attorney

**FEDERAL SECTOR SESSION**

**New Management Directive 715:** Why should everyone know what it is, what it requires and what does it have to do with EEO complaints?

*Dwight Lewis*, EEOC Dallas Chief Administrative Judge

3:30 p.m.

**SESSIONS APPROPRIATE FOR BOTH PRIVATE AND FEDERAL ATTENDEES**

**1. How To Conduct Internal Investigations: Tips You Can and Should Use**

*Michelle Robertson*, EEOC Oklahoma Senior Trial Attorney

**2. Age Discrimination In Employment Act: What's New?**

*Suzanne Anderson*, EEOC Dallas Supervisory Trial Attorney

4:30 p.m.

**Adjourn**